

RE: Ultratec's Petition on CapTel - Docket 98-97.

I'm currently a tester of CapTel. I really benefit from this unique telephone concept. As someone with a hearing loss this ph has made me more comfortable to call my doctor's office for test results, and for other personal calls. For contacts with family I do hear very well but always struggled with calls to the nurse, car mechanics, hair appointments so this phone has made those calls more relaxing for me instead of nervewracking! In closing, CapTel should be recognized by the FCC as a reimbursable TRS service.

I want to add it is needed by myself and many other consumers I come in contact with on my job at Universalink as an speciality telephone dealer for deaf/HH individuals. Many times I wish I could inform my older customers who struggle with the VCO concept and/or the TTYs about CapTel. Only I can't. I can't wait to be able to sell them this wonderful phone but it will not be a success without the Relay system.

Thank you, Kelly Rehbeck